

# Quality Policy Statement February 2024

F1004-4 February 2024





# Quality Policy Statement

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The Managing Director, the board of Directors and Executive team of the Heath Morgan Group Limited are committed to the continual development of Heath Morgan Group Limited and they endorse and demonstrate leadership and commitment to ensure HMG offers concept, design, manufacture, implementation, support and consultation of specialist engineering (pipe work solutions and ancillary equipment) to the global utility and infrastructure industries. In order to achieve this, this quality policy statement reflects the company's commitment to:

- Provide the customer with a complete service from concept to after sales support and consultation.
- Produce and deliver Quality Products and services to the highest standards, in accordance with BS EN ISO 9001:2015, and relevant legal requirements in order to exceed customer expectations and continually improve the effectiveness of the quality management system.
- Identify the risks and opportunities that can affect conformity of products and services.
- Ensure that the development, manufacture and inspection of our products are carried out in a manner which will ensure they satisfy customer order requirements.
- Assist management to ensure that an effective quality system, embracing all functions, employed through every level of the company to achieve a level of quality that will ensure customer satisfaction in the most economic and practical manner.
- Ensure all members of staff, are suitably trained for the tasks they are required to perform and are aware of the company's Quality Policy, Manual and Procedures as they are an important part of maintaining the Management System as a whole.
- Provide a framework for establishing and reviewing quality objectives.
- Continually review, audit, and monitor products, performance, procedures for continuous improvement and prevention of non-conforming products.

It is the responsibility of all our employees, regardless of grade, to become familiar with our quality management processes and to comply with all quality policies and the procedures that underpin them.

In turn, we commit to ensuring that our quality systems and processes are efficient and effective, and continuously improving.

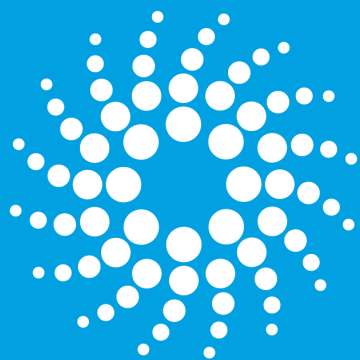
This policy will be provided to our interested parties on request, to ensure ongoing compliance is attained.

**Name**            Mark Tindley

**Signed**            

**Position**        Managing Director

**Date**             27/02/2024



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